

CROSSROADS YMCA MEMBER AND GUEST CODE OF CONDUCT

Caring

- The YMCA is committed to providing a safe and welcoming environment for every member and guest. To promote safety and comfort for all, we ask individuals to act appropriately at all times when they are in the YMCA facilities or participating in YMCA programs.
- ◆ Smoking is not permitted in the YMCA facilities. This includes e-cigarettes and smokeless tobacco. The YMCA provides a smoke-free environment.
- ◆ YMCA staff members are eager to be of assistance. Members and guests should not hesitate to notify a staff member if any assistance is needed.

Honesty

• In order to be able to carry out these policies, we ask that members and guests identify themselves to staff when asked, and be able to produce identification upon request.

Respect

 We expect persons using the YMCA to behave in a mature and responsible way, and to respect the rights and dignity of others. We do not permit language or any action that would tend to hurt or frightens another person, including staff, or that falls below a generally accepted standard of conduct.

Responsibility

- Members and guests are encouraged to be responsible for their personal comfort and safety, and to ask any person whose behavior threatens their comfort to refrain from such behavior. If a member or guest feels uncomfortable, they also may report the offending behavior or condition to a YMCA staff person.
- The YMCA reserves the right to deny access or membership to any person who has been charged with or convicted of any crime involving sexual abuse or who is required by law to register as a sex offender. This also includes any acts deemed as violent such as battery, robbery, to name just a few examples.
- YMCA management will investigate all reported incidents. Suspension or termination of YMCA membership privileges may result from a violation of the YMCA Member and Guest Code of Conduct, or from a violation of any other posted or published rules or policies at your YMCA branch or program.

Crossroads YMCA
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