



FAQs for Summer Camp

How do I guarantee 2020 Pricing for camp?

To guarantee 2020 pricing for camp, campers must be registered AND schedule payments for all of the weeks of camp they want to attend by April 18th. Starting April 19th, 2021 prices take effect.

If a registration is changed after April 19th, the 2021 pricing will be applied.

When do I have to make changes by for registration?

Any changes in registration must be done by the Wednesday prior to your week of camp, each week.

When are payments scheduled to come out of my account?

Payments will pull from your account by the Wednesday prior to your week of camp, each week. This is when payment is due.

What are safe ways to pay?

Everyone can pay online through our Register Now buttons. Register for camp offerings and set up automatic payments all in one place. Check out our website at www.crymca.org for more details.

What is Playerspace and why are they emailing me?

Playerspace or CampSpace is a communication tool we are using to strengthen the communication between camper families and the Y. This is also a safety tool to allow us ease for pick up and drop off. Please use the link you are emailed to set up, or refresh your Playerspace account. Help can be found at www.playerspace.net.

What sanitation protocols are you using for Day camp?

Crossroads Association has adopted a "Take 10" philosophy to focus cleaning and sanitizing all high traffic areas. At the top of every hour, designated counselors will be walking through areas to clean and disinfect. We are using industrial strength, CDC approved cleaning supplies to ensure disinfection. Toys, Arts and Craft supplies, and games will be circulated through a cleaning process between groups.

Can Camp really be fun AND safe?

Yes! Camp is fun and camp is safe. Here are some of the things we're doing to make sure:

- "Take 10" to clean
- Health screenings for everyone entering the building, program participants and staff. This includes taking temps before check in and monitoring for coughs.
- Reducing camp groups, ratios and capacity to adhere to physical distancing.
- Curbside pick up and drop off
- Frequent and intentional hand washing
 - We're posting reminders for proper washing in every bathroom and singing along!
- Hand sanitizer will be available with camp counselors and in every program area.
- Face masks and cloth face covers.



What happens when we are made aware of a positive case of COVID-19?

If we are made aware of a positive COVID-19 case, we will make parents and staff aware of that contact. The person with a positive case will be required to quarantine away from the Y for 10 days and fever free for 72 hours. Program participants and staff will be notified. Program spaces will be closed for disinfecting.

Why do I have to drop my camper off curbside? Pick up curbside?

We want the lowest amount of people in the building to ensure everyone's safety. Curbside drop off and pick up will allow for a contactless sign in and out and lower wait times.

Why are you taking my camper's temperature?

As an indicator of illness, we're taking everyone's temperature before they enter our program. This includes staff and program participants.

What happens if my child has a temperature at drop off?

Campers who have a temp over 99.7 at drop off will be turned away and issued a system credit or change their scheduled days, as applicable. Campers must be fever free for 72 hours.

Can I send my camper with medication?

No, for the safety of all campers and staff, the YMCA does not administer any medication on site except for EpiPens and Inhalers as needed.

Why isn't your playground available for me and my children as members?

In an effort to limit camper exposure, playgrounds will be limited to Kids Club and Campers only. Playgrounds will be disinfected after each group and at the end of the night.

How will you keep kids socially distant?

We know this will be hard. Kids miss the interaction with their friends! Our camp staff are redesigning most loved camp games and activities to allow for more space between campers and camper groups.

Where will the kids that get a temp go? How will you separate mid day sick kids from my child?

Each Branch camp has designated an area of supervised isolation for campers who have sudden onset symptoms of illness including fever and upper respiratory struggle.

Is my camper required to wear a mask?

Yes, at this time all campers and staff are required to wear a mask.

What safety protocols will your staff be adhering to?

All staff coming to work will complete a health screen with a temperature benchmark. All staff will wear masks.